ValueOptions® MARYLAND

PROVIDER ALERT

November 12, 2010

ProviderConnect Updates

Reminder: ProviderConnect will be unavailable from 9:00 p.m., Friday, November 12, 2010 until 4:00 p.m., Saturday, November 13, 2010 for following scheduled updates:

➢ Individual Treatment Plan (ITP)
   o Per provider requests, the narrative history sections of the ITP narratives display the comments in the reverse chronological order. I.e. the most recent comment displays first.
   o The carriage return space between the lines of text within the narrative sections of the ITP is preserved during the print and download functions. Previously, this space was removed and the text was concentrated.

➢ Supported Employment:
   o The effective date of concurrent Extended Support Services (ESS) is automatically the day after the expiration of the most recent prior request.

➢ Outcomes Measurement System (OMS):
   o The confirmation page for a concurrent OMS request for services mirrors the detail in the actual authorization. The authorization follows the OMS logic of the OMS interview date +1.