



PROVIDER ALERT

SYSTEM AVAILABILITY

NOVEMBER 26, 2012

The ValueOptions ProviderConnect System will be unavailable on the following dates and times for scheduled enhancements:

Friday, November 30, 2012 from 9:00 PM (EST) until 9:30 PM (EST)

Saturday, December 1, 2012 from 6:00 AM (EST) until 6:30 AM (EST)

Saturday, December 1, 2012 from 3:00 PM (EST) until 3:30 PM (EST)

Sunday, December 2, 2012 from 6:00 AM (EST) until 9:00 AM (EST)

We regret any inconvenience you may experience.