



PROVIDER ALERT

RELEASE OF INFORMATION (ROI) REQUESTS - UPDATE

DECEMBER 24, 2015

In March, 2015, Beacon Health Options (formerly ValueOptions) initiated a release of information “pop-up” box (see Provider Alert:

<http://maryland.valueoptions.com/provider/alerts/2015/032715-SUD-ROI-Form.pdf>) to remind providers to ask participants to sign a release of information if their consumer has a Substance Use Disorder (primary or secondary) diagnosis to ensure coordination of care. This release can be found at:

<http://maryland.valueoptions.com/spotlight/Authorization-Disclose-Substance-Use-Treatment-Information-Coordination-Care.pdf>.

Providers are reminded that this is a continuing process and should continue to ask participants for the release to be signed. Please make sure the ROI form is legible and complete, and includes the consumer’s name, date of birth, address, and Maryland Medicaid ID number.

However, the Department is now updating the process to remove the requirement to fax the completed document to Beacon Health Options. Instead, the completed ROI form must be kept in the consumer’s medical record with the treating provider and would be included in any records review performed by Beacon Health Options or the Department. Providers should only fax to Beacon Health Options those ROI forms that have an additional provider listed that the consumer has included as part of his/her care coordination team. Beacon Health Options’ fax number is 877-502-1044.