



PROVIDER ALERT

Scheduled Incedo System Downtime: April 23, 2022

April 20, 2022

Target Audience: All Behavioral Health Providers

As part of its commitment to continuous improvement, Optum Maryland has scheduled an update to the Incedo Provider Portal (IPP). While the update is in progress, **the IPP is expected to be unavailable from 5:00 am to 9:00 am EDT on Saturday, April 23, 2022.**

Information relating to updates to the IPP can be found on the [Optum Maryland website](#). Information relating to this weekend's scheduled update will be posted on that webpage on Monday, April 25.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team