




DEPARTMENT OF HEALTH

Wes Moore, Governor · Aruna Miller, Lt. Governor · Laura Herrera Scott, M.D., M.P.H., Secretary

MEMORANDUM

TO: Providers with Remaining Estimated Payment Balances Owed

FROM: Laura Herrera Scott, MD, MPH
Secretary 

DATE: April 25, 2024

SUBJECT: Estimated Payment Balance: Response to Survey Required

This memo follows the announcement from MDH for a final extension to repay overpayments resulting from 2020's launch of the Behavioral Health Administrative Service Organization (BHASO) Optum. For reference, a copy of the extension effort memorandum can be found [here](#).

Final balances are due to MDH on or before 6/30/2024. In order to forecast estimated payment recoupment collections, this memo directs all providers with a remaining balance and a balloon payment due on 6/30/2024 to respond to three survey questions. The survey requires you to inform MDH of whether you plan to make a balloon payment on or before 6/30/2024, or alter your current collections rate to bring your balance to \$ 0.

The link to the survey can be found here:

<https://app.smartsheet.com/b/form/ac525b07b2634f9794e48de17bf1b165h>

Between the [claims denial mitigation project](#) and an updated review and establishment of repayment plans, MDH has given providers every opportunity to resolve their outstanding balances. All providers with outstanding balances will be referred to the CCU on or before July 15, 2024.

We remind you that it is each provider's responsibility to ensure that overpayments from the publicly-funded system are promptly returned to the State. These funds are necessary to further support behavioral health services for those most in need.

It is critical that all outstanding estimated payment balances are resolved as we prepare for our next BHASO, Carelon, who will [manage the Public Behavioral Health System](#) beginning on 1/1/2025.