

PROVIDER ALERT
UPDATE: PRAs and 835s for H2016 Claims
August 20, 2021

Target Audience: Psychiatric Rehabilitation (PRP and RRP) Providers

The details below replace the guidance that was communicated on May 11, 2021.

Optum Maryland communicates Provider Remittance Advice (PRAs) and 835s for approved and denied H2016 claims. Some providers reported difficulty in uploading these 835s because they did not include the “CAS” segment. As requested, the CAS segment has been added to the 835, beginning on August 16, 2021. If the CAS segment on an 835 contains a “246” code, this will indicate approval of the submitted H2016. Similar approval information may be found on a PRA under “Explanation Codes.”

- The PRA will reflect the charge amount that was sent on the claim and will have a payment of \$0
- The 835 reflects the amount the provider charged, including any claim adjustment applied, resulting in a payment of \$0

A sample of the new “Approved H2016” PRA and 835 with the charge amount is shown below. Please note the \$0 paid amount and the “Explanation Codes.”

This PRA and 835 can be identified by the presence of a “246” (“*This non-payable code is for required reporting only.*”) and an “AP” (“*Approved*”) explanation code.

- **Please note:** If the Explanation Codes or CAS segment has any status listed other than “246” (835) or “246 AP,” this indicates denial of the H2016 submitted.

Example of an approved H2016 PRA/835:

Claim No.: 202025376694		Rendering Provider Name: GFHV PK YUSB UG YDXZZMQJ									
Serv	Services Dates	Service Code	Mod Code	Units	Charged	Fee Schedule Amt	Allowed Denied	Other Ins	RSA	Payment	Explain Codes
100	01/11/2020 - 01/11/2020	H2016		1	\$1.00	\$0.00	\$0.00 \$1.00	\$0.00	\$0.00	\$0.00	246 AP
200	01/18/2020 - 01/18/2020	H2016		1	\$1.00	\$0.00	\$0.00 \$1.00	\$0.00	\$0.00	\$0.00	246 AP
300	01/19/2020 - 01/19/2020	H2016		1	\$1.00	\$0.00	\$0.00 \$1.00	\$0.00	\$0.00	\$0.00	246 AP
Subtotal:					\$3.00	\$0.00	\$0.00 \$3.00	\$0.00	\$0.00	\$0.00	

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EA 1
CLP*84253*4*3*0**13*202025376694
NM1*QC*1*DAZKSG*XM'NSUUG*A***MI*
REF*F8*202025376694
DTM*232*20200111
DTM*233*20200119
DTM*050*20201004
SVC*HC:H2016*1*0**1
DTM*472*20200111
CAS*CO*246*1
REF*6R*314476
SVC*HC:H2016*1*0**1
DTM*472*20200118
CAS*CO*246*1
REF*6R*314477
SVC*HC:H2016*1*0**1
DTM*472*20200119
CAS*CO*246*1
REF*6R*314478
SE*33*17306482
GE*1*1
IEA*1*000028777
    
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If any provider would like to have any past or historical H2016s PRAs and 835s sent with this CAS segment included, please send requests by emailing the Optum Maryland EDI Support team at omd_edisupport@optum.com (note the underscore in the email address). As much of the following information must be included in your email to enable Optum to identify the claims in question:

- TIN (**required**)
- Service date range and provider type(s) (**required**)
- Claim numbers
- Check numbers

If you have any questions about the information in this alert, please contact omd_edisupport@optum.com.

Thank you,

Optum Maryland Team

Please visit our website at maryland.optum.com for provider resources, online training, and more information.