



PROVIDER ALERT

Claims with Third Party Liability

December 1, 2023

Target Audience: All Behavioral Health Providers

As previously communicated in an August 2, 2022 [provider transmittal](#), requirements related to coordination of benefits (COB)/third party liability (TPL), were relaxed in response to factors including Incedo system functionality and the administrative burden caused by the public health emergency (PHE). Effective January 1, 2024, TPL requirements, outlined in COMAR 10.09.83, will be reinstated.

Specifically, the requirement of notification when TPL becomes known after a claim was processed as primary. When a secondary payor/insurance is identified retroactively for a participant, notification will be sent via Payment Remittance Advice (PRA) to the provider informing them of this change, and of any claims affected by this change.

The provider will then have 75 calendar days from the date of the notification to take action to receive payment remittance from the third-party payor, before claims for the participant will be down adjusted due to a potentially liable third-party payer.

Later this month, Optum will send a follow-up provider alert to detail how this information will appear on the PRA.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team