

PROVIDER ALERT

Delivery of Assisted Reconciliation Report 4

February 25, 2021

Optum Maryland released Assisted Reconciliation (ARE) Report 4 to providers' Incedo accounts today (Thursday, February 25, 2021). This fourth ARE report offers detailed information for claims submissions from June and July 2020 dates of service.

The focus of this report is to validate that claims are on file. Providers should:

- Review the ARE Report 4 against their own records to confirm all claims for dates of service in June and July 2020 are on file in Incedo
- Ensure that any claims not on file are resubmitted to Incedo within one year of the date of service

The remaining reports will be delivered as follows:

- **ARE Report 5** (delivery last week of March): Claim Denials for dates of service prior to August 3, 2020
- In April 2021, we will begin to focus on denials

An Assisted Reconciliation Questionnaire for this report can be found [here](#).

- After careful review of each ARE report, providers should complete the respective questionnaire
- For questions regarding the Assisted Reconciliation process, please review [Assisted Reconciliation: Frequently Asked Questions](#)

If you have questions about the content of this alert, please contact your Reconciliation Manager or email maryland.provpymt@optum.com.

Thank you,

Optum Maryland Team