

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

February 1, 2024

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from January 26 to February 1.

Target Audience: All Behavioral Health Providers

- [2-1-24: Incedo System Downtime - February 3, 2024.](#)

Training Opportunities

Training opportunities are posted to the quarterly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request

Thursday, February 15, 2:00 p.m. - 4:00 p.m., EST

To Register, [Click Here](#)

Claims Submission (CMS 1500)

Thursday, February 29, 10:00 a.m. - 11:30 a.m., EST

To Register, [Click Here](#)

News and Reminders

1. On January 29, 2024, MDH released the provider transmittal *Billing Clarification about Somatic Conditions Related to Carved-Out Behavioral Health Diagnoses*. [Click here](#) to view the full transmittal.
2. The Estimated Payment recoupment extension survey is now closed. For assistance with the recoupment process and options, please email maryland.provpymt@optum.com
3. The next Provider Council Meeting is scheduled for Friday, February 9, at 10:00 a.m. Please [click here](#) to register.

The next Bulletin will be sent during the week of February 4.

Thank you,

Optum Maryland Team