PROVIDER ALERT

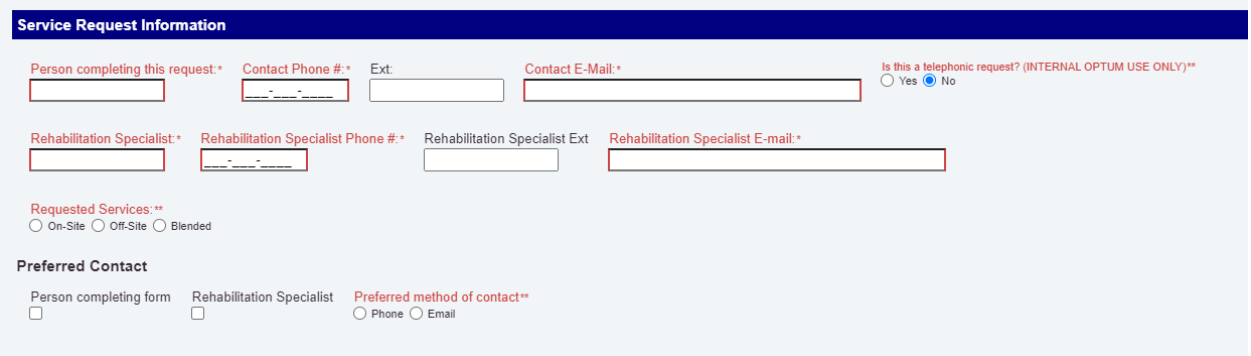
PRP Providers: Updates to PRP Forms

January 7, 2021

Optum Maryland is preparing to release updated forms on Friday, January 8, 2021, for Psychiatric Rehabilitation Program (PRP) authorization requests. The forms have been updated based on direct feedback from PRP providers as well as data regarding areas where errors in form completion have commonly occurred. The updates are intended to clarify the information being requested and to make it easier to validate that all required documentation has been submitted. In turn, this should improve the provider experience and minimize unwarranted administrative denials being rendered going forward.

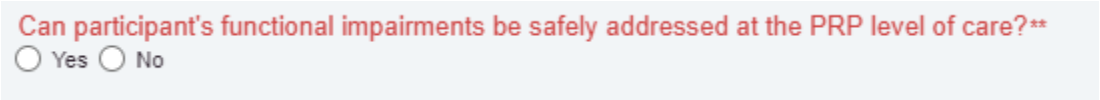
Changes that providers will see on the forms include:

- Additional fields to confirm the best contact person if the care advocate has additional questions

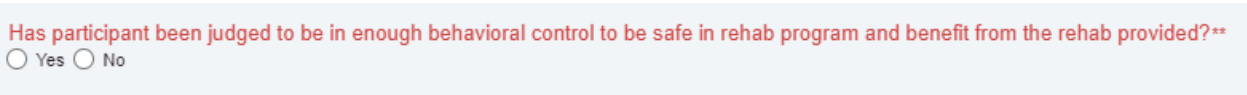


- Changes to the wording of some questions to provide greater clarity. One example is shown below:

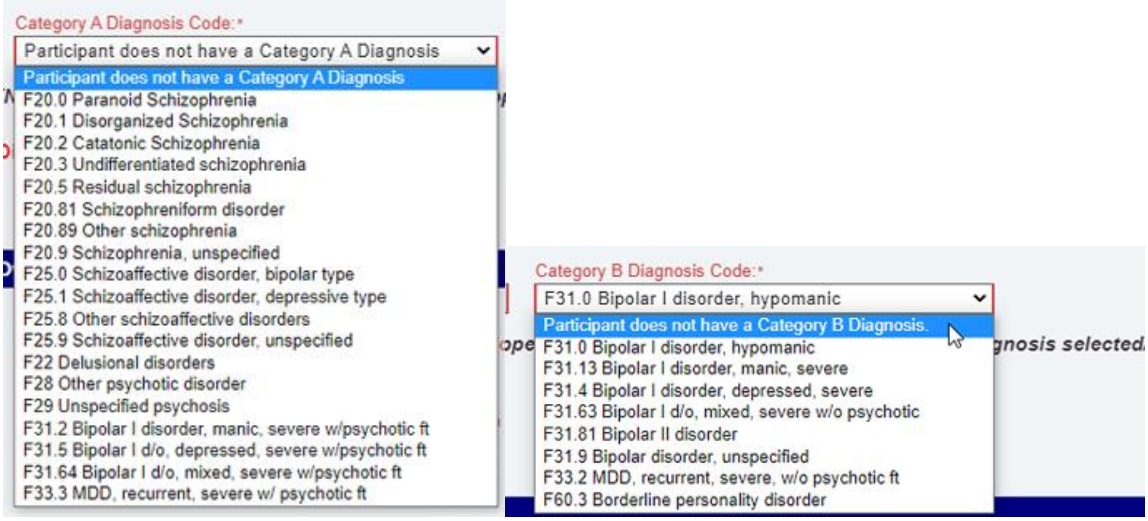
  Before



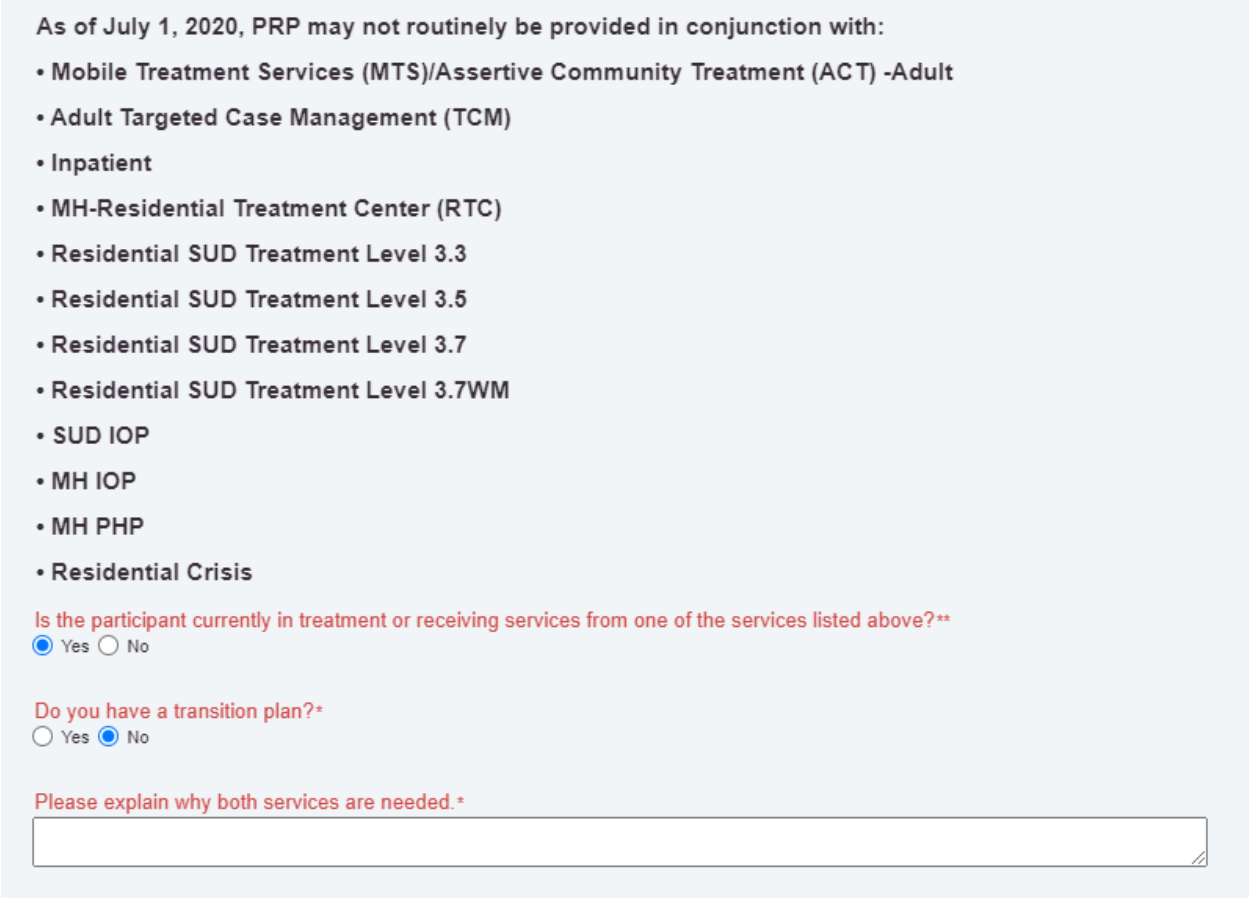
  After



- Diagnoses added to Category A and Category B dropdowns in the adult forms to align with ICD 10 codes for appropriate diagnoses

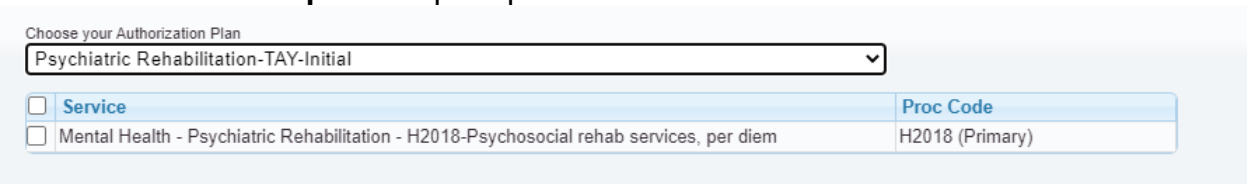


An area in the adult PRP forms that allows the provider to justify the need for services that are generally not allowable in conjunction with PRP



- The ability to skip the functional impairment questions if certain criteria are met in the adult forms

- Authorization plans specifically for BHA-approved Transitional Youth (TAY) providers labeled **Psychiatric Rehabilitation-TAY-Initial** and **Psychiatric Rehabilitation-TAY-Concurrent. The form completed for the concurrent authorization plan** will prompt the DLA-20.



If you have questions about the information contained in this alert, please contact customer services at 1-800-888-1965.

Thank you,

Optum Maryland Team