



## PROVIDER ALERT

### PRP Providers: Updates to PRP Forms

January 7, 2021

Optum Maryland is preparing to release updated forms on Friday, January 8, 2021, for Psychiatric Rehabilitation Program (PRP) authorization requests. The forms have been updated based on direct feedback from PRP providers as well as data regarding areas where errors in form completion have commonly occurred. The updates are intended to clarify the information being requested and to make it easier to validate that all required documentation has been submitted. In turn, this should improve the provider experience and minimize unwarranted administrative denials being rendered going forward.

Changes that providers will see on the forms include:

- Additional fields to confirm the best contact person if the care advocate has additional questions

**Service Request Information**

Person completing this request:\*  Contact Phone #:\*  Ext:  Contact E-Mail:\*  Is this a telephonic request? (INTERNAL OPTUM USE ONLY)\*\*  Yes  No

Rehabilitation Specialist:\*  Rehabilitation Specialist Phone #:\*  Rehabilitation Specialist Ext:  Rehabilitation Specialist E-mail:\*

Requested Services:\*\*  
 On-Site  Off-Site  Blended

**Preferred Contact**

Person completing form  Rehabilitation Specialist  Preferred method of contact\*\*  
 Phone  Email

- Changes to the wording of some questions to provide greater clarity. One example is shown below:

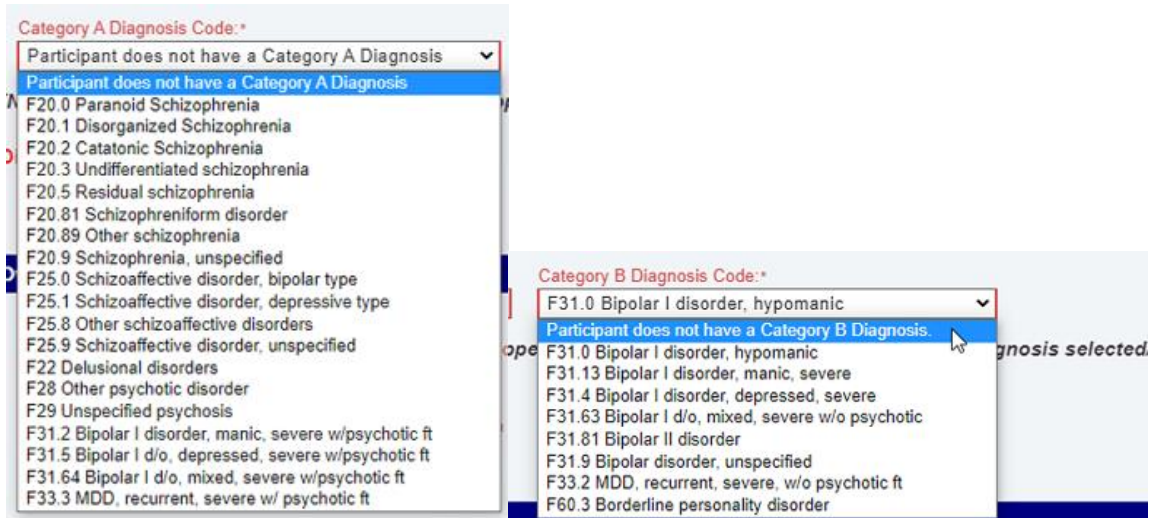
Before

Can participant's functional impairments be safely addressed at the PRP level of care?\*\*  
 Yes  No

After

Has participant been judged to be in enough behavioral control to be safe in rehab program and benefit from the rehab provided?\*\*  
 Yes  No

- Diagnoses added to Category A and Category B dropdowns in the adult forms to align with ICD 10 codes for appropriate diagnoses



An area in the adult PRP forms that allows the provider to justify the need for services that are generally not allowable in conjunction with PRP

As of July 1, 2020, PRP may not routinely be provided in conjunction with:

- Mobile Treatment Services (MTS)/Assertive Community Treatment (ACT) -Adult
- Adult Targeted Case Management (TCM)
- Inpatient
- MH-Residential Treatment Center (RTC)
- Residential SUD Treatment Level 3.3
- Residential SUD Treatment Level 3.5
- Residential SUD Treatment Level 3.7
- Residential SUD Treatment Level 3.7WM
- SUD IOP
- MH IOP
- MH PHP
- Residential Crisis

Is the participant currently in treatment or receiving services from one of the services listed above?\*

Yes  No

Do you have a transition plan?\*

Yes  No

Please explain why both services are needed.\*

- The ability to skip the functional impairment questions if certain criteria are met in the adult forms
- Authorization plans specifically for BHA-approved Transitional Youth (TAY) providers labeled **Psychiatric Rehabilitation-TAY-Initial** and **Psychiatric Rehabilitation-TAY-Concurrent**. The form completed for the concurrent authorization plan will prompt the DLA-20.

Choose your Authorization Plan

Psychiatric Rehabilitation-TAY-Initial

<input type="checkbox"/> Service	Proc Code
<input type="checkbox"/> Mental Health - Psychiatric Rehabilitation - H2018-Psychosocial rehab services, per diem	H2018 (Primary)

If you have questions about the information contained in this alert, please contact customer services at 1-800-888-1965.

Thank you,

Optum Maryland Team