

PROVIDER ALERT

Program Quality Self-Assessment Tools

January 27, 2022

Target Audience: All Behavioral Health Providers

Updated Program Quality Self-Assessment tools for 2022 are now available on the Optum Maryland website. No provider action is necessary; these documents are posted for providers to view and reference only.

While the Administrative Service Organization (Optum) auditors will be using similar tools going forward, providers should find the self-assessment versions described in this alert to be of value in ensuring compliance with service documentation requirements and improving quality. Providers are encouraged to incorporate the tools into their compliance and training programs.

Program Quality Self-Assessment tools are posted on the [Provider Resources webpage](#) under “Program Quality Improvement Assessment Information,” as shown below:

Program Quality Improvement Assessment Information

- ▶ Semi-Annual Audit Findings Summary
- ▼ Program Quality Self-Assessment Tools - 2022
 - [Program Quality Improvement Self Assessment Tool - Maryland Behavioral Health Program](#)
 - [Program Quality Improvement Self Assessment Tool - Maryland Individual Practitioner](#)
 - [Program Quality Improvement Self Assessment Tool - Maryland SUD Program](#)
- ▶ Archived Program Quality Self-Assessment Tools - 2020 - 2021

The Program Quality Self-Assessment tools used in 2020-2021 have been archived and are available to view under the “Archived Program Quality Self-Assessment Tools - 2020 - 2021” tab.

If you have questions regarding the information in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team

Please visit our website at maryland.optum.com for provider resources, online training, and more information.