

PROVIDER ALERT

Scheduled Incedo System Downtime: January 8, 2022

January 5, 2022

Target Audience: All Behavioral Health Providers

As part of its commitment to continuous improvement, Optum Maryland has scheduled an update to the Incedo Provider Portal (IPP). While the update is in progress, **the IPP is expected to be unavailable from 5:00 am to 9:00 am EDT on January 8, 2022.**

Information relating to updates to the IPP can be found on the Optum Maryland website, [here](#). Information relating to this weekend's scheduled update will be posted on this webpage on Monday, January 10.

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team