

## Provider Alert

### Authorization Waiver for Professional Services billed with Residential Crisis Service

July 2, 2021

#### Target Audience: Providers of Professional Services to Residential Crisis Service Patients

The authorization requirement for Professional Services rendered to a participant in Residential Crisis Service (RCS) has been removed.

We have streamlined the process requiring authorization for professional services that were billed for the same day of service as the RCS S9485. It is no longer necessary to submit a separate professional services authorization in addition to the basic Residential Crisis Service Authorization. An authorization obtained for the Residential Crisis Service itself (RCS S9485) will now justify submission of professional services claims covering the days on which the participant occupies the bed at midnight, as well as on the day of discharge.

**Applicability:** This requirement applies to provider types involved in RCS professional billing including: Physicians, CRNP-PMH, ARNP-PMH, and OMHC.

**Billing requirements:** Billable services covered by this guidance are limited to the following codes which must be submitted with an HE modifier:  
E&M 99201\*, 99202, 99203, 99204, 99205, E&M 99211, 99212, 99213, 99214, 99215

Optum will identify and reprocess existing professional claims dating back to July 1, 2020, for services rendered concurrently to a participant who was in a residential crisis bed, provided that:

- 1) The claim was for a professional service covered by this guidance using one of the billing codes referenced above.
- 2) The participant occupied the residential crisis bed at midnight on the date of the service, or the date of discharge from the RCS.
- 3) The claims were initially denied for lack of authorization.

If you have questions about the information in this alert, please contact Optum Maryland Customer Service at 1-800-888-1965.

Thank you,

Optum Maryland Team

\* CPT 99201 was discontinued by the AMA as of 12/31/2020