

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

July 13, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 7-13-23: [Extended Scheduled Incedo Portal System Downtime - July 15](#)
- 7-13-23: [PT23 Authorization Plans for Mental Health Re-Added to Incedo Portal](#)
- 7-12-23: [Updates to the PRP Concurrent Adult Form](#)
- 7-13-23: [WEBINAR REGISTRATION NOW OPEN: ASAM Criteria in the SUD Residential Setting](#)

Training Opportunities

The [Optum Maryland July Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request - Incedo Provider Portal

Tuesday, July 18, 10:00 a.m.-12:00 p.m., EDT

To Register, Click [Here](#).

Next Session: August 2023

News and Reminders

1. The July Provider Council Meeting is this Friday, July 14th at 10:00 a.m., EDT. Please click [here](#) to register.
2. Interest payments for the period June 1 - June 30 will be mailed no later than July 14. A letter and claim information will also be delivered to the Incedo folder of affected providers. Please look for the filename beginning "June2023Interest."
3. The Behavioral Health Administration released [Mental Health and Crisis Resources](#)

[for Coping with Violence](#), a guide with tips and resources for individuals, educators and health professionals. We encourage you to review and share these resources widely.

4. Providers who have an outstanding estimated payment balance OR negative balance are reminded that these balances are due for repayment by **December 31, 2023**. Any balances that remain outstanding after that date will be referred to the [Central Collections Unit \(CCU\)](#).

- Current balances are reported at the bottom of the weekly PRA and on the Claim Lifecycle Report.
- For assistance at any time, please reach out to the Optum Maryland Reconciliation Team at maryland.provpymt@optum.com.

The next Bulletin will be sent during the week of July 16.

Thank you,

Optum Maryland Team