

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

July 6, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly.

- 7-6-23: [Webinar Opportunity: ASAM Criteria in the SUD Residential Setting](#)

Training Opportunities

The [Optum Maryland July Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

PRP - Adult

Tuesday, July 11, 10:00 a.m.-12:00 p.m., EDT

To Register, Click [Here](#).

Next Session: TBD

Claims Submission - Incedo Provider Portal

Thursday, July 13, 10:00-11:30 a.m., EDT

To Register, Click [Here](#).

Next Session: August 2023

News and Reminders

1. If you or someone you know is experiencing anxiety, depression or problems with drugs or alcohol contact the 988 Suicide & Crisis Lifeline:

- Call 988
 - press 1 for Veterans
 - press 2 for Spanish
 - press 3 for LGBTQ+ support
- Text 988 (English only)
- Chat online: 988Lifeline.org

- Learn more: 988.maryland.gov

2. The July Provider Council Meeting is on Friday, July 14th at 10:00 a.m., EDT. Please click [here](#) to register.

3. A [Guide to completing the OES 1000 form](#) has been posted to the Optum Maryland website. This Guide includes detailed information on completing and submitting the form.

4. An updated [PRP Administrative Denial Checklist](#) has been posted to the Optum Maryland website. A provider alert clarifying the updates made will be shared during the week of July 9.

5. Providers who have an outstanding estimated payment balance OR negative balance are reminded that these balances are due for repayment by **December 31, 2023**. Any balances that remain outstanding after that date will be referred to the [Central Collections Unit \(CCU\)](#).

- Current balances are reported at the bottom of the weekly PRA and on the Claim Lifecycle Report.
- For assistance at any time, please reach out to the Optum Maryland Reconciliation Team at maryland.provpymt@optum.com.

The next Bulletin will be sent during the week of July 9.

Thank you,

Optum Maryland Team