

PROVIDER ALERT

Update to the 277CA Transaction

June 23, 2022

Target Audience: Providers Who Receive the 277CA Transaction

Issue:

Until now, providers have had to rely on a supplemental report, in addition to the 277CA transaction report, to identify the reasons that specific claims were rejected in Incedo. This alert announces a provider-requested change that will incorporate the key elements of the supplemental report directly into the 277CA, thus removing the necessity for the supplement report in most cases.

Resolution:

The new report reflects changes in claims processing that allow Optum to accurately reflect whether or not a claim matches with the provider's Billing NPI and participant Member Number (MMIS/Uninsured). This is reflected in the corresponding "Billing NPI" and "Unable to match a member" data fields.

These breakouts will eliminate the need for a supplemental reject report for the providers that receive the 277CA.

This update is targeted for implementation on June 25, 2022.

Provider Action Required:

With these changes, it is imperative that providers ensure accuracy when entering:

- A valid MMIS / Uninsured Participant Number in their EDI 837s
- A valid Provider Billing NPI Number in their EDI 837s.

A rejection will be generated when this information is entered inaccurately.

Further Information:

The [277CA Edits Spreadsheet](#) has been updated to reflect the changes described in this alert.

A detailed 277CA FAQs document can be accessed by [clicking here](#).

If you have any questions regarding this update to the 277CA, please contact the Optum EDI team at omd_edisupport@optum.com.

Thank you,

Optum Maryland Team