

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

June 22, 2023

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 6-22-23: [Update to PT 55-23: Healthy Babies Equity Act \(Effective July 1, 2023\)](#)

Training Opportunities

There are no training events for the rest of the month of June. Please visit the [Provider Education and Training](#) page of maryland.optum.com for self paced guidance on topics, including:

- Incedo Authorization Requests
- Incedo Claim Submissions
- Maryland Recovery Net Requests/Claim Submission
- UB04 Claim Submission

News and Reminders

1. The [May Provider Council Meeting video](#) has been posted on the Optum website.
2. Providers who have an outstanding estimated payment balance OR negative balance are reminded that these balances are due for repayment by **December 31, 2023**. Any balances that remain outstanding after that date will be referred to the [Central Collections Unit \(CCU\)](#).
 - Current balances are reported at the bottom of the weekly PRA and on the Claim Lifecycle Report.
 - For assistance at any time, please reach out to the Optum Maryland Reconciliation Team at maryland.provpymt@optum.com.

The next Bulletin will be sent during the week of June 25.

Thank you,

Optum Maryland Team