

## PROVIDER BULLETIN

### Optum Maryland Provider Alerts and Updates

March 28, 2024

#### Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://Maryland.optum.com) on a regular basis and delivered to your mailbox weekly. Below are the provider alerts posted from March 22 to March 28.

#### Target Audience: All Behavioral Health Providers

- [3-27-24: System Issue: Authorization End-Dating in the Incedo Provider Portal](#)
- [3-28-24: Incedo System Downtime - Saturday, March 30, 2024](#)

#### Target Audience: ABA Providers

- [3-28-24: Use of Place of Service Codes on ABA Claims for the Same Rendering Provider on the Same Day](#)

#### Training Opportunities

Training opportunities are posted to the quarterly [Provider Training Calendar](#) on [maryland.optum.com](https://maryland.optum.com). Please see below for upcoming training opportunities.

Authorization/Service Request  
Tuesday, April 23, 2:00 p.m. - 4:00 p.m., EDT  
To register, [click here](#)

Claims Submission (CMS 1500)  
Thursday, April 25, 2:00 p.m. - 3:30 p.m., EDT  
To register, [click here](#)

#### News and Reminders

1. Incidents of tragedy can be devastating. We may be left feeling helpless and struggling to make sense of the situation. If you need to talk, call or text 988. Learn more: [988.maryland.gov](https://988.maryland.gov)

**The next Bulletin will be sent during the week of March 31.**

Thank you,

Optum Maryland Team