

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

May 11, 2023

Provider Alerts

Provider Alerts are posted to [Maryland.optum.com](https://maryland.optum.com) on a regular basis and delivered to your mailbox weekly.

Target Audience: All Behavioral Health Providers

- 5-11-23: [Incedo Portal System Downtime - May 13](#)
- 5-11-23: [PRP Changes to Adult Initial/Concurrent Clinical Request Forms](#) (Sent separately)
- 5-11-23: [NEW: Peer Support Program](#)

Training Opportunities

The [Optum Maryland May Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

PRP - Minor

Thursday, May 18, 9:00-11:00 a.m., EDT

To Register, Click [Here](#)

Next Session: September 2023

News and Reminders

1. The May Provider Council Meeting will be held on Friday, May 12th at 10:00 a.m., EDT. To register, please click [here](#).
2. Interest payments for the period April 1 - April 30 will be mailed no later than May 12. A letter and claim information will also be delivered to the Incedo folder of affected providers. Please look for the filename beginning "April2023Interest."
3. On May 23, SAMHSA Region III (in partnership with the Central East Addiction Technology Transfer Center) will host a 90 minute virtual interactive training event on workforce recruitment and retention. For details, and to register for this training, please click [here](#).
4. On May 4, Optum Maryland released a provider alert titled "Update to Service Codes for Residential Crisis Services." This alert will be resent by email on Thursday, May 11 for greater visibility/ease of access to this communication.

5. The MDH 988 Toolkit includes free materials (including posters, graphics and information targeting youth, veterans and LGBTQ+ Marylanders) to promote the 988 Suicide & Crisis Line in Maryland. We encourage everyone to [visit this page](#) regularly and share the latest resources. [Learn more about 988](#).

The next Bulletin will be sent during the week of May 14.

Thank you,

Optum Maryland Team