

PROVIDER ALERT

Scheduled Incedo System Downtime: October 9, 2021

October 7, 2021

Target Audience: All Behavioral Health Providers

As part of our commitment to continuous improvement, an update to the Incedo Provider Portal (IPP) has been scheduled. During this update, **the IPP will be unavailable from 5:00 am to 9:00 am EDT on Saturday, October 9, 2021.**

- Information relating to IPP updates reside on the [Optum Maryland website](#).

If you have questions about the information contained in this alert, please contact Optum Maryland customer service at 1-800-888-1965.

Thank you,

Optum Maryland Team