

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

October 19, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from October 12 to October 18.

Target Audience: All Behavioral Health Providers

- [10-19-23: Recoupment of Estimated Payment Overpayments: Update](#)
- [10-19-23: Claims Denial Mitigation Project - Provider Communication #2](#)
- [CDM Project Provider Report Guide and FAQs](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Maryland Recovery Net (MDRN)

Tuesday, October 24, 2:00 p.m. - 4:00 p.m., EDT

To Register, [Click Here](#)

Next Session: TBD

News and Reminders

1. Please view [this provider memorandum](#) for the most recent information regarding repayment impacting providers who have an outstanding estimated payment balance OR negative balance.

- Any balances that remain outstanding after 12/31/23 **without a payment plan in place** will be referred to the [Central Collections Unit \(CCU\)](#).
- Current balances are reported at the bottom of the weekly PRA and on the Claim Lifecycle Report.

2. Maternal Opioid Misuse (MOM) Program

The Maternal Opioid Misuse (MOM) Program was created to provide **case management services to pregnant enrollees with opioid use disorder (OUD)** that will continue for one year following the end of pregnancy. The program's success requires providers to encourage patients who qualify to enroll.

We have created a toolkit that contains all informational resources for the MOM Program. Providing support to pregnant Medicaid members diagnosed with OUD will ensure access to proper healthcare for participants and their families. Learn more and access the [MOM Case Management Toolkit](#).

The next Bulletin will be sent during the week of October 22.

Thank you,

Optum Maryland Team