

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

October 5, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from September 29 to October 5.

Target Audience: All Behavioral Health Providers

- [10-3-23: Extension to Overpayments Recoupment](#)
- [10-5-23: NEW: Peer Recovery Support Services Authorizations Update](#)
- [10-5-23: Provider Council Meeting - October 13](#)
- [10-5-23: Incedo System Downtime - October 7](#)

Target Audience: Applied Behavior Analysis Providers

- [10-5-23: Applied Behavior Analysis \(ABA\) Program: Update to Telehealth Requirements for Treatment Plan Requirements](#)

Training Opportunities

Training opportunities are posted to the monthly [Provider Training Calendar](#) on maryland.optum.com. Please see below for upcoming training opportunities.

Authorization/Service Request

Tuesday, October 10, 2:00 p.m. - 4:00 p.m., EDT

To Register, [Click Here](#)

Next Session: November 2023

Uninsured Eligibility

Thursday, October 12, 10:00 a.m. - 11:00a.m., EDT

To Register, [Click Here](#)

Next Session: TBD

BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve: The Mental Health Benefits of Exercise and Healthy Eating. Cheryl Mirabella, NHC, MA. Thursday, October 12, 5:00 p.m., EDT. [Access the flyer](#) or register [here](#).

Webinar Opportunity: ASAM Criteria in the SUD Residential Setting

The third (final) webinar in this series was scheduled for Wednesday, September 27.

Due to a conflicting provider event, this webinar will now be held on Wednesday, October 18, at 2:00 - 3:30 pm., EDT.

[Please register here for the October 18 ASAM Criteria Webinar.](#)

- Providers who registered for the September 27 webinar should have received an automated cancellation email and will need to re-register for the October 18 webinar.

News and Reminders

1. Please view [this provider memorandum](#) for the most recent information regarding repayment impacting providers who have an outstanding estimated payment balance OR negative balance.

- Any balances that remain outstanding after 12/31/23 **without a payment plan in place** will be referred to the [Central Collections Unit \(CCU\)](#).
- Current balances are reported at the bottom of the weekly PRA and on the Claim Lifecycle Report.

2. The October Provider Council Meeting will be held at 10:00 am, EDT, on Friday, October 13. Please [click here](#) to register.

3. On September 28, 2023, the Maryland Department of Health released a provider transmittal: *Clarification on Payment Responsibility for Psychological Testing for Medical and Behavioral Health Services*. Please [click here](#) to view this transmittal.

4. Some updates have been made to the Quarterly Compliance Reminders #1 provider alert originally released on September 28, 2023. Please [click here](#) to view the most up-to-date version.

5. **ABA Providers:** An ABA Frequently Asked Questions document has been posted to the Optum Maryland website. [Please click here to view.](#)

The next Bulletin will be sent during the week of October 8.

Thank you,

Optum Maryland Team