



PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

November 17, 2021

Please see below for provider alerts, training opportunities, and important news and reminders from Optum and the Maryland Department of Health (MDH).

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox twice weekly. Below are the provider alerts that have been posted from November 11 to November 17.

Target Audience: All Behavioral Health Providers

- [11.17.21: Update on Recoupment Sequence for Providers](#)
- [11.17.21: ARPA PBHS Rate Increase](#)
- [11.17.21: Thanksgiving Holiday Office Closure and Payments](#)
- [11.17.21: Incedo Provider Portal: Remaining Units Functionality](#)

Provider Training

There are no training events coming up in the next week. Recorded training sessions and other training materials can be found on the Optum Maryland website, [here](#).

Information regarding BHA trainings and webinars can be found on the BHA website, [here](#).

News and Reminders

- Providers should ensure their information is up-to-date in MMIS. In particular, please check that contact name, telephone number and email address are correct to allow for important outreach
- Providers should outreach/continue to work with the Optum Reconciliation Managers. To connect with a reconciliation manager, please contact maryland.provpymt@optum.com
- Providers are reminded to retrieve/use client-level COVID-19 vaccine status data from the IPP in your vaccination outreach efforts. Training materials can be found [here](#)

- Providers are reminded to ensure that [MCO ROI forms](#) are signed and up-to-date and submitted to the Incedo Provider Portal.

The next Bulletin will be sent on Wednesday, November 24.

Thank you,

Optum Maryland Team