

PROVIDER ALERT

Psychiatric Rehabilitation Program Services (PRP-A, PRP-M) Service Site and Telehealth

September 15, 2021

Target Audience: PRP Programs

This alert is to clarify guidance concerning PRP and Telehealth.

A. Services considered to be “on-site” for billing purposes include the following:

1. Service offered at the licensed program site, or
2. Group services offered *anywhere*, whether on the licensed program site or elsewhere in the community. A group refers to any service offered to 2 or more individuals simultaneously.

On-site services are subject to the following rules:

- They must be provided in-person, not by Telehealth.
- They must be provided for a minimum of 60 minutes on a given day to qualify as an H2016 on-site service encounter.

B. Services considered to be “off-site” include the following:

1. Non-group services offered by Telehealth.
2. Non-group services offered in the community.

Off-site services are subject to the following rules:

- They must be provided for a minimum of 15 minutes on a given day to qualify as an H2016 service encounter.
- They are eligible for Telehealth. Providers must be able to provide calling records if so requested to justify service length.

To submit claims for payment, all services must be medically necessary, properly provided, and documented as required in COMAR 10.09.59.03, and the PRP must be in current compliance with COMAR 10.63.

Please visit maryland.optum.com for provider resources, online training, and more information.

Thank you,
Optum Maryland Team