

PROVIDER BULLETIN

Optum Maryland Provider Alerts and Updates

September 28, 2023

Provider Alerts

Provider Alerts are posted to Maryland.optum.com on a regular basis and delivered to your mailbox weekly. Below are the provider alerts that have been posted from September 22 to September 28.

Target Audience: All Behavioral Health Providers

- [9-28-23: Incedo System Downtime September 30](#)
- [9-28-23: Quarterly Compliance Reminder #1](#)
 - Please note that this alert is the first in a quarterly series of "Compliance Reminder" provider alerts.

Target Audience: ABA Providers

- [9-28-23: Update to Use of 97156/97156-U2 and Treatment Plan Guidelines](#)

Training Opportunities

The [October 2023 Provider Training Calendar](#) is now posted on maryland.optum.com. Please see below for upcoming training opportunities.

Claims Submission (CMS 1500)

Thursday, October 5, 2:00 p.m. - 3:30 p.m., EDT

To Register, [Click Here](#)

Next Session: November 2023

Authorization/Service Request

Tuesday, October 10, 2:00 p.m. - 4:00 p.m., EDT

To Register, [Click Here](#)

Next Session: November 2023

BHA/MedChi Webinar Series: Helping the Helpers and Those They Serve: The Mental Health Benefits of Exercise and Healthy Eating. Cheryl Mirabella, NHC, MA. Thursday, October 12, 5:00 p.m., EDT. [Access the flyer](#) or register [here](#).

Webinar Opportunity: ASAM Criteria in the SUD Residential Setting

The third (final) webinar in this series was scheduled for Wednesday, September 27.

Due to a conflicting provider event, this webinar will now be held on Wednesday, October 18, at 2:00 - 3:30 pm., EDT.

[Please register here for the October 18 ASAM Criteria Webinar.](#)

- Providers who registered for the September 27 webinar should have received an automated cancellation email and will need to re-register for the October 18 webinar.

News and Reminders

1. On September 6, 2023, MDH released a transmittal titled "*Fiscal Year 2024 Rate Rebasing for Residential Treatment Centers.*" Please [click here](#) to view this transmittal.

2. **ABA Providers:** Updated documents have been posted to the Optum Maryland website:

- [ABA Fee Schedule \(effective 7-1-23\)](#)
- [ABA Provider Manual](#)
- [Combination of Services](#)
- [Treatment Plan Requirements](#)

3. As Suicide Prevention Month comes to an end we would like to thank providers for their continued dedication to a vulnerable population. Please continue to access and utilize tools available in the BHA [Suicide Prevention Toolkit](#) and view additional resources and events in this [Suicide Prevention Month Newsletter](#).

4. Providers who have an outstanding estimated payment balance OR negative balance are reminded that these balances are due for repayment by December 31, 2023. Any balances that remain outstanding after that date will be referred to the [Central Collections Unit \(CCU\)](#).

- Current balances are reported at the bottom of the weekly PRA and on the Claim Lifecycle Report.

The next Bulletin will be sent during the week of October 1.

Thank you,

Optum Maryland Team