Provider Remittance Advice

Recoupment Offsets Codes and How to Read Them

Providers receive Payment Remittance Advice (PRA) documents through PaySpan with their weekly payment. The PRA breaks down, line by line, claims that were submitted and adjudicated for payment on the corresponding check-write, as well as indicating any offsets and forward balances.

This Quick Reference Guide (QRG) will detail the different codes that are used in the PRA to indicate recoupment and offsets made toward negative balances and/or Estimated Payments.

Provider Remittance Advice (PRA) – Reading the Offset and Recoupment Codes

A sample PRA is shown below which lists the various acronyms that may be used on the PRA to notate the breakdown of offsets and recoupments. You will receive a separate PRA like this for each unique combination of TIN, provider type, NPI number and Funding stream (Medicaid vs State funding).

Provider Remittance Advice: Section 1

Example 1:

Code "FB" – A provider would receive this code on the PRA to indicate a negative balance . This occurs when claims processed for the week net to a negative payment amount (following retractions or offsets that may have been applied to the payment) which places the provider in a negative state for the site and provider level.

	Charged	Fee Schedule Amt	Allowed Denied	Other Ins	RSA	Withhold Amount	Withhold Code	Payment Offset Total Details	Offset Reference	Payment
Total	($5.00)	($5.00)	($5.00) $0.00	$0.00	$0.00	$0.00		($5.00) ($5.00)	FB 748-1	$0.00

Explanation Code	Description
FB	Forwarding Balance

Example 2:

Code "PI" – A provider would receive this code on the PRA if the provider received an Estimated Payment Advance and positive payments are being offset towards the estimated payment balance. Estimated Payment balances are managed on a TIN level, as well as Funding Stream.

	Charged	Fee Schedule Amt	Allowed Denied	Other Ins	RSA	Withhold Amount	Withhold Code	Payment Offset Total Details	Offset Reference	Payment
Total	$0.00	$43.47	$43.47 ($43.47)	$0.00	$0.00	$0.00		$43.47 $43.47	PI 10092929	$0.00

PI			Estimated STATE Payment Total was $ 29,927.42 offset by $ 43.47 leaves remaining balance $ 17,079.73.							

Example 3:

Code "FBS" - A provider would receive this code on the PRA when there is a forward balance. The FBS verbiage indicates a beginning balance, any dollars that were used to either decrease or increase the balance, as well as the ending balance. Providers will continue to see this once their balance reaches $0.00 as retractions could occur that will place the provider in a negative balance state.

Code "WO" - This code depicts a recovery towards the negative balance.
In the example below, the provider started with a negative balance of ($4138.54) and a recovery was made towards the positive claims transactions in the amount of $183.22, leaving the provider with a remaining balance of ($3955.32).

	Charged	Fee Schedule Amt	Allowed Denied	Other Ins	RSA	Withhold Amount	Withhold Code	Payment Offset Total Details	Offset Reference	Payment
Total	$183.22	$183.22	$183.22 $0.00	$0.00	$0.00	$0.00		$183.22 $183.22	WO 730-103	$0.00

FBS	The Starting Forward Balance total of $-4138.54 is decreased by $183.22 and leaves an ending balance of $-3955.32
WO	Overpayment Recovery

Example 4:

Code "72" – A provider would receive this code on the PRA if they sent a check payment to Optum to be applied to their negative balance. When such check payments are applied, the PRA picks up both the check number and amount. The provider will receive the below codes; WO and 72 (which are always used together). These codes indicate that the provider's check payment was successfully applied against their negative balance. The provider will see an FBS code — with the starting balance, offset amount, and the ending balance.

	Charged	Fee Schedule Amt	Allowed Denied	Other Ins	RSA	Withhold Amount	Withhold Code	Payment Offset Total Details	Offset Reference	Payment
Total	$19,119.70	$19,265.47	$19,265.47 ($145.77)	$0.00	$0.00	$0.00		$0.00 $4,174.83 ($4,174.83)	WO 20220705A 72 20220705A	$19,265.47

FBS	The Starting Forward Balance total of $-4174.83 is offset by $4174.83 and leaves an ending balance of $0.00
WO	Overpayment Recovery

Important Reminders:

• PRAs are created at the level of a unique combination of Tax Identification Number (TIN), National Identification Number (NPI) and Funding Stream (Medicaid vs State Dollars).